



MANDARIN ORIENTAL TOWER, CHICAGO • HOTEL CONDOMINIUMS • SERVICES & AMENITIES

Welcome Home

- 24-hour Mandarin Oriental concierge service
- 24-hour Mandarin Oriental doormen
- 24-hour Mandarin Oriental bellmen
- 24-hour telephone switchboard system for screening calls, taking and delivering messages and wake-up calls
- 24-hour security
- Valet parking and limousine service
- In-room safes

To Make Everyday Living Seamless

- Complete housekeeping service
- Linen service
- Nightly turn-down service
- Bathroom amenity service
- In-room dining service
- Newspaper delivery service
- Supervised childcare and babysitting services
- Full service pet spa
- Fresh flower room on premises
- Pick-up and delivery services for laundry, dry cleaning and tailoring
- IT concierge
- Personal shopping services
- Signing privileges and direct billing services for all hotel amenities

Your Office at Home

- Access to meeting rooms and board rooms
- Meeting, event planning and catering services
- Rental of laptop computers, facsimile machines, mobile telephones and state-of-the-art audio-visual equipment
- Administrative and multi-lingual secretarial services
- Local and international postage, shipping and packaging services
- Check cashing privileges, currency conversion and exchange services
- Courier service

Well-Deserved Indulgences

- Preferred access to the award winning full service Mandarin Oriental Spa, which boasts 14 private treatment rooms, separate men's and women's areas with vitality pools, amethyst steam rooms, "experience showers" and relaxation lounges
- Priority access to the private VIP Spa suite
- Massage, beauty and spa treatments available

- Access to the state-of-the-art fitness center & lap pool
- Personal training services

To Entertain & To Be Entertained

- Priority reservation status at hotel and hotel restaurant
- Guaranteed entrance to all bars and special events that are available to hotel guests
- Priority access to the ballrooms, social suites and all other rentable public space for private functions
- Room upgrades based upon availability
- Children's customized entertainment activities planned by the concierge in Chicago or worldwide
- Travel agent services
- Worldwide Mandarin Oriental privileges, effective in all hotels within the Mandarin Oriental Hotel Group, including:
 - In-depth knowledge of restaurants, shopping and event planning in key international cities
 - Information concerning nearest English-speaking doctors, dentists and lawyers, and prescription replacements
 - Assistance in leasing an automobile or charter business jet
 - Local on-site currency conversion and exchange
 - Room upgrades when available at other Mandarin Oriental Hotels

Hotel Condominium Features

- Floor-to-ceiling windows
- 10' ceiling heights
- 8' high solid core entry door
- Motorized shades in bathroom
- Electronic safe
- High speed wireless technology
- Fully furnished interiors by renowned designer Todd-Avery Lenahan of ABA Avery Brooks

Bedroom with Sitting Area

- Wood-paneled walls, select areas
- Designer textured carpeting
- Custom-designed bed and frame
- Custom-designed lacquered wood desk with chair
- Lacquered wood night table and entertainment unit
- Sitting area with couch, coffee table and side table
- Flat screen television, mounted on pivot hinge
- Table lamps and wall mounted light fixtures
- Custom-designed mural
- Sliding screen for privacy (select suites)
- Custom-designed built in closets

Spa Style Bath

- Natural stone tiled walls and floors
- Double vanity sinks with brown veined Michelangelo marble countertop
- Double wood framed mirrors with integrated beauty lighting and wall-mounted flat screen television

- White porcelain Japanese soaking tub
- Brown veined Michelangelo marble bathtub surround with tandem drying bench
- Fixtures in polished nickel
- Oversized shower with natural pebble floor, built in bench and seamless glass shower door
- Oversized showerhead and hand shower
- Custom-designed ceiling mounted light fixtures with pleated box shades and polished nickel canopies
- Separate water closet

Living Room (select suites)

- Designer textured carpeting
- Custom-designed lacquered wood desk with chair
- Sitting area with couch, coffee table and side table
- Flat screen television, mounted on pivot hinge

Dressing Galleries (select suites)

- Sliding screen for privacy
- Custom-designed wood armoire and dressing bench

Subject to change; substitutions of materials of equal or similar quality may be made.